



In order for our company to provide the best possible service, we ask that you make a few simple preparations before we arrive. The following preparations are minimal, but they are crucial to the success of the program. If we need any cooperation above and beyond what is listed here, we will let you know.

CHECKLIST

- DO clean up any excess clutter around your house or apartment (clothes on the floor, general items randomly on the floor or piled in a corner, etc.).
- DO secure any private, valuable, or important items. We will be going through closets, opening, drawers, etc.
- DO remove any pets and seal any fish tanks (turn off filter and air supply and wrap tank with plastic wrap).
- DO be prepared to vacate the dwelling during service for about 3-4 hours from the time that we arrive on site.
- DO unlock all doors in the unit being serviced. All bedrooms, closets, etc. should be unlocked.
- DO NOT place any items on top of the beds.
- DO NOT strip linens from beds.
- DO NOT move beds or other furniture.
- DO NOT store items on or under beds.
- WE DO NOT RECOMMENDED you bring new furniture into the unit until we declare that the bugs have been eliminated. At a minimum, this will be eight weeks from our first service.

WHAT TO EXPECT when you RETURN HOME

- Beds and box springs may be covered in bed encasements. DO NOT remove covers for any reason.
- Bed frame legs and other furniture legs may have insect interceptors under them. DO NOT remove or move these devices.
- We may seal items that need to be laundered in trash bags. Please launder these items in a hot wash and/or dry cycle as soon as possible or dry clean if needed.
- You will be notified of any additional preparations which may be needed to facilitate the remaining services.
- If baseboard heating is present, we will be turning it on when we arrive then turning it off when we leave. Your home may be hot when you come back after service is complete.



REMEMBER: THE MORE YOU COOPERATE, THE SOONER YOU CAN LIVE WITHOUT BED BUGS.